

# Margaritaville Island Hotel and Inn



## Employer Description:

Margaritaville Island Hotel and Margaritaville Island Inn are looking to hire students for hospitality staff positions for Summer 2018! These fun and luxurious establishments are located in the Island in Pigeon Forge. This shopping and entertainment complex located in the heart of Pigeon Forge, TN is a vibrant and animated location for your Work & Travel Program. These businesses are influenced by the lyrics and lifestyle of Jimmy Buffett, a well loved American singer and songwriter, and the local, tranquil colors of nature. All accommodations offer Margaritaville's signature "no worries" tropical vibe with practical conveniences and special indulgences that put guests in the vacation state of mind. These are fun and professional workplaces for your Work & Travel program! Margaritaville's mission is to create and deliver fun and escapism to all guests. Fun at work is a key element of the culture and it translates to the guests who stay with us. Pigeon Forge, TN is a hub for drive in vacationers from all over the East Coast of the United States and beyond! You will meet people from Florida to Maine and States as far west as Texas and from other countries. Another draw for tourists to these areas is the beauty of the Great Smoky Mountain National Park just 20 minutes from the front door.

## Number of Positions: 30

**Positions available:** There are 30 job openings for the 2018 Summer season. Front desk, pool attendant, bus person, housekeeping, bell service and cooks are amongst the listed positions.

**Hiring preferences:** All jobs require customer service skills, motivation and a good level of conversational English. In certain position such as, excellent English levels are required. Energy is also a must. Exchange visitors are expected to make real connections with guest. Couples need not apply for housing reasons.

**Arrival Dates:** Earliest preferred arrival date is May 15th, 2018. The latest preferred arrival date is June 15th, 2018.

**Departure dates:** Earliest preferred departure date is August 15th, 2018. The latest departure date is October 15th, 2018

**Positions descriptions:**

**18 Housekeeper \$10:** Making beds, cleaning bedrooms, bathrooms, emptying garbage, sweeping, vacuuming and mopping floors and common areas. Laundry, washing, drying, folding and ironing of sheets and towels, supplying rooms with toiletries and accessories etc.

**1 Front Desk \$10:** Front Desk positions are responsible for displaying a professional, pleasant attitude to all customers. Job duties include greeting guests, taking reservations, checking people in and out, helping guest with problems, answering phones, handling U.S. currency, and general office help. This position requires excellent skills in English. This position will provide the opportunity to work directly with the public and gain skills in American customer service.

**3 Food Runner/ Bus Person \$9:** Responsible for washing and re-shelving dishware and glassware, emptying garbage, sweeping and mopping floors, wiping down food service tables, Bus Persons are responsible for assisting the wait staff, bringing water to the tables, clearing tables, taking out the garbage, helping to set the tables in the dining area, bringing dishes back and forth from the kitchen and generally keeping the dining room clean. Food and Beverage Assistants are responsible for waiting on customers, answering customer questions, setting up and clearing tables, and assisting servers.

**3 Pool Attendant \$9.5:** Pool Attendants help to keep the pool areas safe and clean. Job duties may include but are not limited mopping floors, cleaning bathrooms and showers, replacing towels, removing trash and enforcing facility rules and gate control. Also collecting towels for laundry service. You may be asked to help assist guests using the locker room. You should also be prepared to help out where needed and in general help keep the resort clean and running smoothly.

**3 Bell person \$5.5 plus Tips:** Attendants will be responsible for greeting and assisting customers at the door upon arrival, entrances, exits and departures. Bell persons assist guests with questions, information, packages, luggage and taxi cabs, tracking and directing visitors, and maintaining a neat area.

**2 Cook/ breakfast attendant \$10:** Cooks are responsible for preparing and cooking food orders per recipe guidelines. Cooks prepare batters, meat dishes and vegetables. Cooks provide back up to the line during busy hours, including restocking and maintaining workstations to assure plenty of product is always available. Cooks clean all workstations at the end of the day, sweeping and mopping of floors, emptying garbage, wiping down food service tables, cleaning appliances, chopping vegetables. The kitchen area at times may have high humidity and temperatures.

**Work Hours:** 32 hours per week

**Uniforms:** There are different uniforms for each department. Uniforms must be returned before the last paycheck for them to be free.

